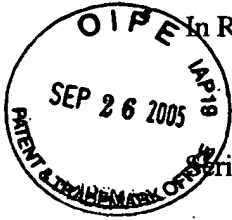


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In Re Application of:

Jerry B. Decime

Serial No.: 09/746,365

Filed: December 21, 2000

Group Art Unit: 2152

Examiner: El Hady, Nabil

Docket No. 10002106-1

For: **Method and System for Efficient Routing of Customer and Contact E-Mail Messages**

RESPONSE TO FINAL OFFICE ACTION

Mail Stop: AF
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

OK to Enter
NB 10/19/05

Sir:

The Office Action mailed August 12, 2005 has been carefully considered. In response thereto, please enter the following amendments and consider the following remarks.

AUTHORIZATION TO DEBIT ACCOUNT

It is not believed that extensions of time or fees for net addition of claims are required, beyond those which may otherwise be provided for in documents accompanying this paper. However, in the event that additional extensions of time are necessary to allow consideration of this paper, such extensions are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to deposit account no. 08-2025.